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PROSECUTION OF THE SUBJECT APPLICATION

Applicants: M.L. Denham et al. Attorney Docket No. 121122  
Application No.: 10/668,043 Group Art Unit: 3625  
Filed: September 22, 2003 Examiner: --  
Title: SYSTEM AND METHOD FOR FACILITATING CUSTOMER  
SERVICE UTILIZING EMBEDDED CLIENT FEEDBACK LINKS

U.S. PATENT DOCUMENTS

| *Examiner Cite<br>Initials No. | Document No. | Kind<br>Code | Date<br>(mm/dd/yyyy) | Name |
|--------------------------------|--------------|--------------|----------------------|------|
|--------------------------------|--------------|--------------|----------------------|------|

NONE

FOREIGN PATENT DOCUMENTS

| *Examiner Cite<br>Initial No. | Document No. | Kind<br>Code | Publication Date<br>(mm/dd/yyyy) | Country | English<br>Abstract<br>Provided | Translation<br>Provided |
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NONE

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Examiner

/Matthew Brooks/

Date Considered

06/21/2008

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